Patientoc™

Reduce administrative costs, improve quality of care and enhance patient experience with PatientToc's integrated system for real-time collection and transmission of patient assessments, social determinates of health screening and patient satisfaction surveys.

Auditory and language assistance for low literacy and non-English language preferred patients

PatientToc's optional auditory and language assist functions "read" questions to patients in the language of their choice in 42+ languages.

Collect forms and gather contact information updates automatically

Patients can update contact information, sign consent forms in the waiting room prior to their visit.

Gather SDOH, behavioral health and developmental screeners electronically

Systematicaly and efficiently collect assessments and screeners from patients automatically during the healthcare visit. Complete social determinant of health screeners, developmental screeners, health risk assessments, PhQ2 and 9, substance abuse screening and other health related screeners. P

PATIENT**TOC**   **Health Speaks Every Language**   info@patienttoc.com

Alert care managers of needs to facilitate outreach

Send automatic alerts to care team members via email or text when a patient reports a social determinate need, or results indicate the need for further assessment.

Automatically send links to community resources to patients

Send links to community resources to patients based on their responses to surveys via text or email.

Show educational videos to patients based on their needs

Send patients links to personalized health education based on their survey responses and demographics.

Generate lists for outreach and monitoring

Generate lists for care managers to use in for outreach calls to patients with specific needs.

HIPAA Compliance

PatientToc maintains compliance with privacy and security requirements of the HIPAA security rule through policies and procedures including use of NIST password guidance, equipment and workplace security protocols, use of Triple DES* end-to-end encryption and access auditing, and a bi-annual audit against the CSF audit framework. *Currently being upgraded to AES 256

Screeners & other resource available

*Medicare Health Risk Assessment
*California Staying Healthy Assessments
*PRAPARE & SDOH screeners
*Smoking cessation readiness
*Patient-provided medication reconcilliation

*Family PACT
*Patient Satisfaction Surveys
*PHQ-2 and 9
*Audit-C & SBIRTscreeners
*COPD screener

*My goals for this visit
*PEARLs
*MCHAT
*Developmental screeners
*SDOH resources or link to Aunt Bertha or similar directory)